

## RESPONSIBLE SERVICE OF GAMING

Goosies is committed to ethical and responsible behaviour that recognises the importance of our members and patrons wellbeing with a focus on minimising the potential harm of gambling.



## PLAYER PRIVACY

The Club will ensure all activities relating to gambling by members and patrons shall remain confidential and shall not be discussed with other members and patrons and members of the community. Player Loyalty programs will not be abused to the detriment of the player or breach their desire for their gaming activities to remain confidential and private.



## SERVICE OF ALCOHOL

Members and/or their guests showing signs of intoxication will be prevented from playing gaming machines and may be lawfully removed from the premises. The Club will abide with the guidelines of the Responsible Service of Alcohol Policy as issued by the Liquor Licensing Division.

## CHECK POINTS BALANCE

You may check your points balance by inserting your membership card into a gaming machine, swiping your membership card at the kiosk or by visiting the cashier.

If you wish to redeem your points swipe your membership card at the kiosk or see our staff for assistance.

*Please Note: All points will be forfeited in the event a membership is not financial.*



# GOOSIES

GOOSEPONDS SPORT  
AND RECREATION CLUB

74-76 Malcomson Street  
North Mackay Q 4740

Phone: (07) 4942 3393

Open 10.00am to 12.00am everyday



# Diamond

R E W A R D S



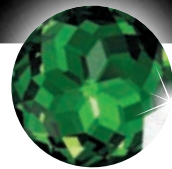
# GOOSIES

GOOSEPONDS SPORT  
AND RECREATION CLUB

# Benefits



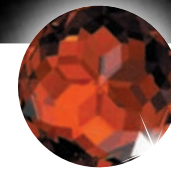
Entry to 999 points



1000 to 3999 points



4000 to 6999 points



7000 to 9999 points



10 000+ points

	Entry to 999 points	1000 to 3999 points	4000 to 6999 points	7000 to 9999 points	10 000+ points
Birthday Reward (points)					
Bonus Birthday Cash Draw					
Redeem Cash with Reward Points					
Purchase of Gift Cards with Reward Points					
Discount on Food & Beverages (when paying by points)		10%	20%	30%	40%
Discount on Event Tickets (when paying by points)		10%	20%	30%	40%
Daily Loyalty Bonus		10	20	50	100
Bonus GEMs					
Exclusive Promotions					
Unlimited Complimentary Soft Drink					
Special Event Invitations					

## RATINGS

Ratings are used to determine your tier level. Ratings are valid for up to 3 months. On the 1st of each month, your previous 3 calendar months of earnings are used to determine your tier level. You may progress up a tier at any time. You may only drop to a lower tier on the 1st of each month. Ratings cannot be used to transact.



## REWARD POINTS

Reward points are earned by playing the pokie machines and by purchasing items from the Bar, Café, Reception and Bistro. Remember to insert your membership card into the pokie machine and hand your card over to staff when purchasing. Reward points can be redeemed for cash at the rate of 1 point = \$0.01 in increments of \$5. They can also be used to purchase items from the bar, cafe, Reception or Bistro and may attract a discount depending on your tier.

## GEMs

GEM's are awarded monthly for reaching or maintaining a specified Diamond Reward tier. These are only available for a Blue, Red & White Tier and are determined by your tier on the 1st of each month. GEM's are paid the first week of the month in the form of Reward points. Members who provide their contact details will be notified of their award.

Please note: Discounts cannot be used to purchase any beverage takeaway. GEM's are applied the first week of the month. Goosies reserves the right to alter or amend any of these benefits and rewards at any time. Full terms and conditions are available at reception. We will advise you of bonuses, cash offers and other promotions via email and/or SMS. If you have not registered these details with us you will not receive a notification.